## Launceston Property Rentals

managing your property with the care and attention it deserves

Owner handbook

### Introduction

Launceston Property Rentals
provides a bespoke residential
property management experience
for home owners in Launceston.



### Kristy Arnold

#### Director. Licencee. Property Manager

'I created Launceston Property Rentals with the sole focus to provide my owners, tenants and their homes with the care and attention they deserve.'

'My property management journey started in 2007 with 41 Degrees Real Estate and has led me most recently to Insitu Property as the co-director and managing agent for the company's founding year.'

Launceston Property Rentals is a member of the Real Estate Institute of Tasmania





# Managing your property with the care and attention

### some of what happens for you

- regular updates and flexible contact hours
- zero tolerance rent arrears policy
- routine inspections are carried out every 3 months
- thorough tenant application assessment
- flexible disbursement periods to owners
- use of the latest in property management systems
- regular information on tax benefits and other opportunities
- work with you to reach your goals



### Schedule of Fees

Management 10% of rent plus gst

Letting \$850 plus gst\* / \$500 plus gst\*\*

Lease renewal / rent review no charge

Statement / EOFY statement no charge



\*Letting fee for new tenant/s under Launceston Property Rentals management. \*\* Re-letting fee for new tenant/s where a letting fee has already been charged.



### Make the change

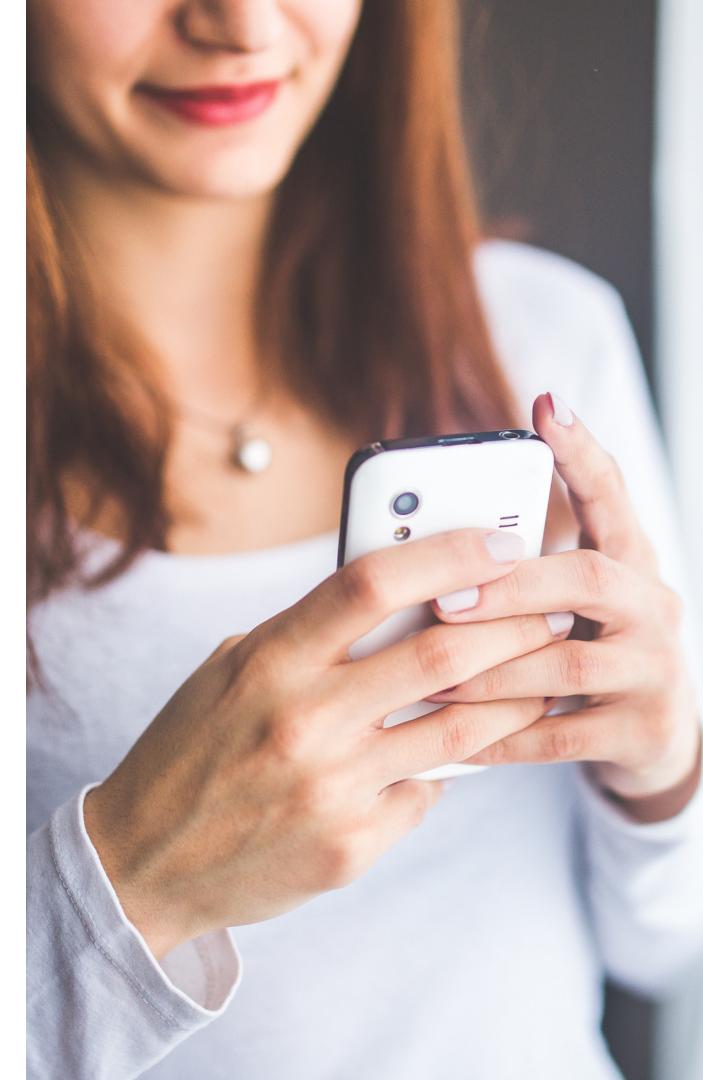
In Tasmania there is no exclusive period beyond 30 days for on-going management for a residential property.

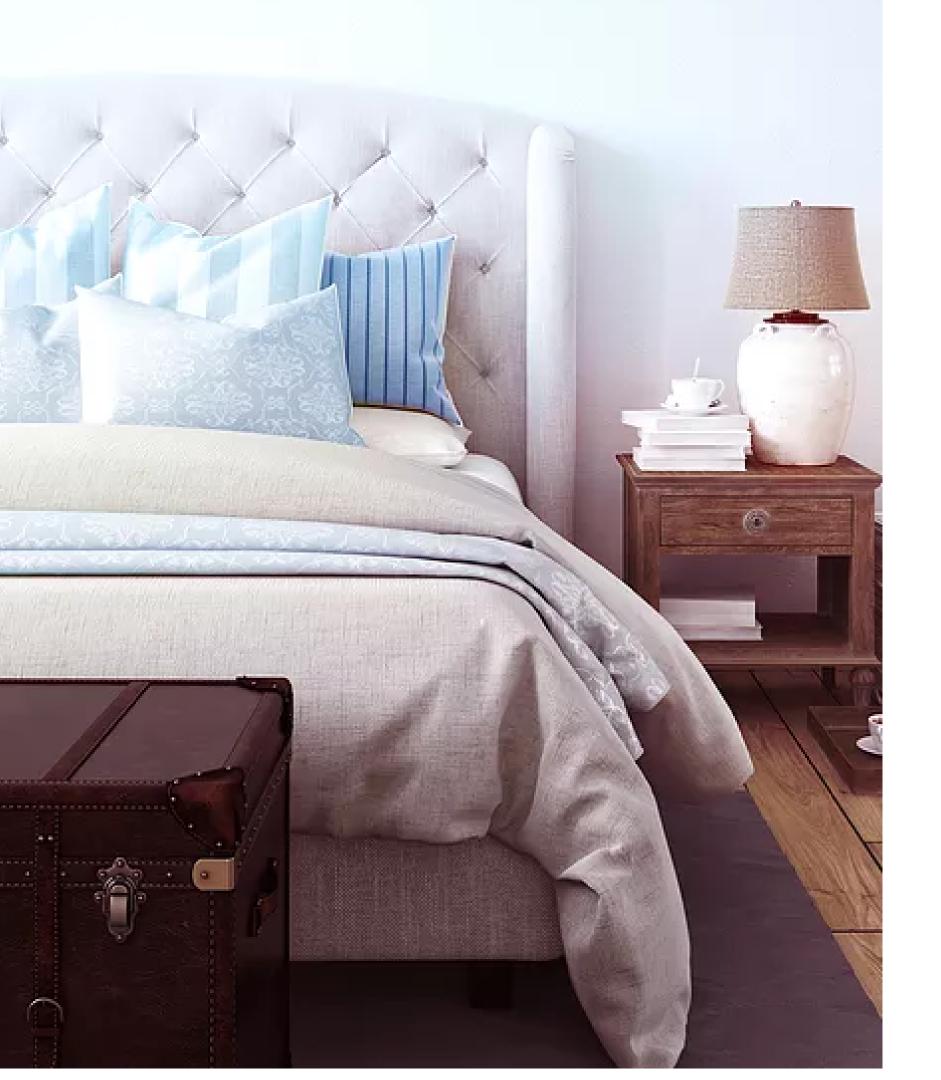
You don't need to wait until you have a vacant property to change agency. All you need to do to transfer your management is contact Launceston Property Rentals.

We provide a notice for you to send to your current property manager and then we handle everything from there which includes:

- collecting all relevant documents
- contacting and meeting your tenants
- providing a comprehensive report to you







### Contact a flexible, attentive and caring property manager



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